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Application No. 10/002,745
Response to Final Office Action

Customer No. 01933

Attorney Docket No. 01703/LH

**IN THE UNITED STATES PATENT
AND TRADEMARK OFFICE**

Applicant(s): Toshio UENO
Serial No. : 10/002,745
Filed : November 2, 2001
For : TECHNICAL SUPPORT SYSTEM
Art Unit : 2153
Examiner : Philip J. Chea

AMENDMENT UNDER 37 CFR 1.116

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

S I R :

This is responsive to the Final Office Action mailed August 3, 2005, the term for response to which expires on November 3, 2005.

Amendments to the Claims are set forth in the listing of claims which begins on page 2 of this paper. Claims 1 and 3-7 are canceled; claims 2, 8-12, 17 and 20 are amended; and claims 13-16, 18 and 19 are maintained.

Remarks begin on page 10 of this paper.

CERTIFICATE OF FACSIMILE
TRANSMISSION
TO NO. 1-571-273-8300

TOTAL PAGES: 12

Amendment (11)

I hereby certify that this paper is being facsimile transmitted to the Commissioner for Patents on the date noted below.

N. Sahadeo
Nalini P. Sahadeo

Dated: October 28, 2005

In the event that this Paper is late filed, and the necessary petition for extension of time is not filed concurrently herewith, please consider this as a Petition for the requisite extension of time, and to the extent not tendered by form PTO-2038 attached hereto, authorization to charge the extension fee to Account No. 06-1378.

10/31/2005 MBINAS 00000040 10002745

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